2018 STATE OF THE CLINIC
“The United Arab Emirates, under the wise leadership of the President His Highness Sheikh Khalifa bin Zayed Al Nahyan, is driving ahead with the development of the healthcare sector according to the highest international standards.”
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I am pleased to present the State of the Clinic 2018 report. This is our third annual report documenting the hospital’s progress, which is part of our commitment to transparency for the people of Abu Dhabi.

Cleveland Clinic Abu Dhabi delivered positive growth and progress in 2018, building on strong foundations. By the end of the year, the hospital had recorded in excess of 583,500 patient encounters, which included more than 508,000 completed outpatient appointments, over 50,000 Emergency Department visits, approximately 9,500 hospital patient admissions, and around 16,000 surgical cases.

As part of the Mubadala network of healthcare providers, Cleveland Clinic Abu Dhabi is playing a vital role in developing and sustaining new services in areas where our community most needs support. In particular, the hospital is offering complex care and treatments that patients have traditionally travelled abroad for.

The clearest example of success in this area in 2018 was the provision of specialized transplant surgeries. Working with a national and international network of partners, the transplant program is tackling one of the most significant healthcare challenges of our age. Following the hospital’s first heart transplant in December 2017 – which was the first in the history of the UAE – the full multi-organ transplant program offered kidney, heart, liver, and lung transplantations in 2018. In total, the hospital had conducted 35 transplant operations as of December 31, 2018, a significant achievement for an academic medical center in its first three years.

Caregivers at Cleveland Clinic Abu Dhabi have replicated this level of success across the Institutes. The hospital is reducing the need for patients to travel overseas for treatment, ensuring they can enjoy the highest quality of care closer to home where they have the support of their families.

The hospital is also acting as a catalyst for the wider development of the healthcare sector in the Emirate. We are using our resources to help develop the next generation of Emirati national healthcare professionals, through residency programs and fellowships, partnerships with educational institutions in the UAE, our graduate trainee program ‘Wateen’, and the Junior Caregivers program for top performing high school students.

Serving patients who require advanced treatment and helping to educate the community on how to live healthier lives, Cleveland Clinic Abu Dhabi is playing an important role in the healthcare infrastructure of the nation. It will continue to expand into new areas in 2019, as we all work together to achieve the vision of creating a world-class network of facilities for the people of the UAE.

Sincerely,

Waleed Al Mokarrab Al Muhairi
Chairman
Cleveland Clinic Abu Dhabi
CHIEF EXECUTIVE OFFICER ADDRESS

At Cleveland Clinic Abu Dhabi, our multidisciplinary teams work together to ensure that our patients lead healthy lives for as long as possible. When patients and their families need us, we are committed to delivering the highest quality care available anywhere, in a way that exceeds all expectations. In 2018, we clearly demonstrated our three main strategic priorities of growing sustainably, listening to the voice of our patients and caring for one another.

The State of the Clinic 2018 report summarizes the extent to which we are keeping our promise of delivering world-class care, closer to home, to the people of the UAE. One of the highlights of the year was receiving a UAE Pioneers Award from His Highness Sheikh Mohammed Bin Rashid Al Maktoum, Vice-President and Prime Minister of the UAE and Ruler of Dubai, in recognition of Cleveland Clinic Abu Dhabi’s contribution to transforming the healthcare landscape in a way that honors the legacy of the late Sheikh Zayed.

The hospital achieved important regional and global medical firsts in 2018, including pioneering the use of minimally invasive technology for high-risk heart patients, expanding the range of robotic surgical procedures, and becoming the UAE’s first multi-organ transplant facility.

Cleveland Clinic Abu Dhabi caregivers were recognized as distinguished leaders in their specialties, publishing landmark research and generating new medical inventions and patents. We conducted the UAE’s first deceased – donor liver, lung, and double lung transplants in 2018, and, building upon the first heart transplant in 2017, we performed the first redo heart transplant after mechanical ventricular assist therapy in 2018. We also conducted complex living-related liver transplants, which are only performed in a few centers worldwide.

Listening to our patients and understanding their needs, has enabled us to evolve and improve rapidly. We have expanded our clinic timings, enhanced our mobile and online channels to make it easier to book appointments, and worked with insurance partners to provide access to our high-quality healthcare for significantly more patients. Even as we introduced new innovations, our quality, safety, and patient experience metrics continued to meet, and exceed, the standards achieved by our global peers.

As comprehensively as we care for our patients, our caregiver family continued to care for each other throughout 2018. In alignment with our strategic priorities, Cleveland Clinic Abu Dhabi made significant progress in becoming one of the best places to work in healthcare globally as we continue to attract some of the brightest minds in medicine. A working culture of trust, fairness, transparency, and thoughtfulness is visible across the entire organization.

I would like to thank our patients for their trust, and my colleagues for their diligence in delivering the results detailed in this report. Such noteworthy achievements are only made possible with the support of the nation’s leaders, along with Cleveland Clinic Foundation, Mubadala, regulators, peer hospitals, universities and community programs. We are incredibly grateful for the opportunity to meaningfully impact the lives of patients and create the future of healthcare right here in Abu Dhabi.

Sincerely,

Rakesh Suri, MD, DPhil
Chief Executive Officer
Cleveland Clinic Abu Dhabi
CLEVELAND CLINIC ABU DHABI

*Cleveland Clinic Abu Dhabi is an unparalleled extension of US-based Cleveland Clinic’s patient-centered model of care, combining state-of-the-art amenities with the best global clinical practices to deliver exceptional patient care.*

Cleveland Clinic Abu Dhabi is a **physician-led** medical institution served by North American board-certified (or equivalent) physicians. The hospital is the result of an agreement signed in 2006 between Mubadala Investment Company and US-based Cleveland Clinic, in support of the Abu Dhabi government’s Economic Vision 2030 to develop a robust healthcare sector in the emirate. Its mission is to offer patients in the UAE and the wider region access to **world-class care, close to home.**

Cleveland Clinic Abu Dhabi is composed of 14 institutes designed to put **Patients First** and align with the region’s specific healthcare needs. In all, more than 40 medical and surgical specialties are represented at Cleveland Clinic Abu Dhabi and integrated to offer **coordinated, multidisciplinary care** for adult patients.

Every aspect of Cleveland Clinic Abu Dhabi has been developed with the patient in mind, providing a seamless end-to-end patient experience. From family-friendly waiting areas and uplifting surroundings, to wholesome culinary offerings and comfortable patient rooms, every step of the patient journey has been designed to cater to regional and cultural expectations. All these factors play a critical role in the road to recovery and help promote a positive mind-body connection.

The hospital acts as a catalyst for medical innovation and follows the highest international standards of quality and patient safety across all its operations. It is officially designated and licensed by the Department of Health as a **research and teaching** facility, and is working to become a pioneering academic medical center for the whole region.

Cleveland Clinic Abu Dhabi continues to expand its partnerships with insurance providers, as well as its inclusive **appointment service,** to offer more patients access to the hospital’s globally recognized model of care.
INSTITUTES

Heart & Vascular Institute
Neurological Institute
Digestive Disease Institute
Eye Institute
Respiratory Institute
Critical Care Institute
Emergency Medicine Institute
Medical Subspecialties Institute
Surgical Subspecialties Institute
Nursing Institute
Pathology & Laboratory Medicine Institute
Imaging Institute
Anesthesiology Institute
Quality & Patient Safety Institute

To schedule an appointment at Cleveland Clinic Abu Dhabi call 800 8 2223 or visit clevelandclinicabudhabi.ae for more information.

*Centers of Excellence
GROWTH

Average Daily Inpatient Census
The average daily census increased by 30% year-on-year.

Outpatient Visits
The total number of outpatient visits exceeded 508,000, an increase of 25% year-on-year.

Inpatient Admissions
Inpatient admissions increased by 31% to 9,454 in 2018.

Same-Day Appointments
More than 130,000 same day appointments were completed, an increase of 33% year-on-year.
Surgical Cases
More than 16,000 surgical* cases were performed, an increase of 23% year-on-year.

Hospital Transfers
More than 1,600 patients were transferred to Cleveland Clinic Abu Dhabi from other UAE and international hospitals in 2018.

Emergency Department Visits
The Emergency Department completed over 50,000 visits, an increase of 6% year-on-year.

Clinical Nutrition Encounters
More than 18,000 clinical nutrition visits were completed, an increase of 25% year-on-year.

*Surgical case volume does not include diagnostic or procedural volumes
Therapy & Rehabilitation Encounters
Over 33,000 therapy and rehabilitation encounters including speech, occupational and physical therapy, were completed, an increase of 23% year-on-year.

Pharmacy Medication Orders Filled
A total of 841,676 pharmacy medication orders were filled, an increase of 18% year-on-year.
Imaging Studies
More than 90,000 imaging studies were conducted, an increase of 20% year-on-year.

Patient Distribution
Cleveland Clinic Abu Dhabi’s patient distribution included 73% UAE nationals, 26% expatriates and 1% international patients.

International Patients
The number of unique international patients increased to 1,380. International patients came from 93 countries. The GCC continues to account for more than half of all international patient visits.
QUALITY AND SAFETY

Stroke: Door-to-Thrombolysis Times
The median door to Thrombolysis time for stroke patients was 35 minutes, better than the Abu Dhabi Department of Health benchmark of 60 minutes.

ST-Elevation Myocardial Infarction (STEMI): Door-to-Balloon Times
The average door to balloon time was 61 minutes, better than the American College of Cardiology standard of 90 minutes.

Hospital-Acquired Pressure Injury Prevalence
Cleveland Clinic Abu Dhabi is continuing efforts to reduce hospital-acquired pressure injury prevalence.

Inpatient Falls with Injury
Inpatient falls with injury remain below the NDNQI median.

1. The National Database of Nursing Quality Indicators (NDNQI) is a member-based organization of academic medical centers and health systems in the United States and abroad, which provides research-based national comparative data.
Central Line Associated Bloodstream Infection (CLABSI)
CLABSI rates remained below the National Database of Nursing Quality Indicators (NDNQI) median\(^1\).

Catheter Associated Urinary Tract Infection (CAUTI)
CAUTI rates remain below the NDNQI median.

Hand Hygiene Compliance
Hand Hygiene is one of the most effective ways to stop the spread of infections. Hand hygiene continues to exceed Cleveland Clinic Abu Dhabi's internal target of 95%.

Emergency Department Average Time to See a Physician
The average time to see a physician in the Emergency Department continues to out-perform the Abu Dhabi Department of Health and internal Cleveland Clinic Abu Dhabi targets, with patients seeing a physician within an average of 8 minutes after arrival.

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\(^1\) The National Database of Nursing Quality Indicators (NDNQI) is a member-based organization of academic medical centers and health systems in the United States and abroad, that provides research-based national comparative data.
PATIENT EXPERIENCE

Inpatient Likelihood to Recommend
In 2018, 86% of inpatients rated their likelihood to recommend at the highest level. This ranks in the 92nd percentile against international comparison groups.

Emergency Department Likelihood to Recommend
In 2018, 76% of Emergency Department Patients rated their likelihood to recommend at the highest level. This ranks in the 72nd percentile against international comparison groups.
Physician Rating
94% of Cleveland Clinic Abu Dhabi physicians have received a four or five-star rating in outpatient surveys.
### CLINICAL FIRSTS AND MEDICAL INNOVATIONS

#### Heart & Vascular Institute
- First percutaneous left atrial appendage occlusion in Abu Dhabi
- UAE’s first percutaneous mitral valve replacement
- UAE’s first percutaneous mitral valve annuloplasty
- First heart transplant in a patient who had a ventricular assist device in place in the UAE
- First multispecialty, multidisciplinary advanced heart failure team in the UAE to provide all options in Heart Failure including artificial heart pumps and heart transplant
- First Heart Failure program in the region to establish home inotrope therapy for advanced heart failure patients
- First Regional Remote Femoral Endarterectomy
- First Regional Complex Open and Hybrid Thoracoabdominal Aortic Aneurysm and Dissection Program

#### Digestive Disease Institute
- First Robotic Ventral Rectopexy and only Robotic Colorectal Surgery program in the UAE
- First in the Gulf Single Anastomosis Duodenal Ileostomy with Sleeve Gastrectomy (SADI-S) procedure
- Successfully completed four living related and six cadaveric liver transplants

#### Neurological Institute
- First use of intra-saccular WEB device to occlude wide neck cerebral aneurysms in the UAE
- First in the Middle East to use state-of-the-art flow diverting stent SILK Vista for cerebral aneurysms
- First in the UAE to begin utilizing state-of-the-art imaging software to measure blood flow during acute stroke, which has helped expand the therapeutic window of mechanical thrombectomy for acute ischemic stroke up to 24 hours from onset
- First to use 3D printing for pre-surgical planning of spinal tumor surgery in the UAE
- First neurosurgical surgery in a Hybrid-OR for vascular malformation in the UAE
- First in UAE of intraoperative fluorescence-guided brain surgery

#### Eye Institute
- First use of endoscopic minimally-invasive orbital surgery in the UAE
- First topography-guided refractive surgery for complicated corneal ectasia in the UAE
- First multidisciplinary surgery for complex retinal surgery in patient with glaucoma and corneal opacity – combined keratoprosthesis, glaucoma implant, and vitrectomy in the UAE

#### Respiratory & Critical Care Institute
- First in the UAE to use Cryotherapy in the lung for biopsy and tumor ablation

#### Medical Subspecialties Institute
- Activated Medical Oncology Program - Approximately 1,000 cancer outpatient visits and 270 chemotherapy infusions in 2018
- HIMSS Nicholas E Davies Award of Excellence for VTE Prophylaxis Optimization Project – Hospital Medicine - UAE award
- Opened the doors to a luxurious new Executive Health suite with comprehensive services all in one location
- Launched primary care satellite clinic in Al Ain

#### Pathology & Laboratory Medicine Institute
- Globally, the largest scope of services accredited to ISO 22870 standards by the United Kingdom Accreditation Services
- Nationally, the largest offering of validated immunohistochemical stains (131) for Anatomic Pathology diagnosis, reducing out-of-country tissue send outs for staining, and improving speed to diagnosis
- Test menu expansion in Clinical Pathology offering a faster turnaround time of results for more efficient patient care
- Only hospital in the Emirate of Abu Dhabi with improved availability and resource utilization of apheresis donor platelets by extending their shelf-life from 5 to 7 days using sophisticated laboratory testing to exclude bacterial contamination
- Provision of autologous platelet-rich plasma for Dermatology patients for therapeutic purposes and wound healing

#### Opened the doors to a luxurious new Executive Health suite with comprehensive services all in one location
- Launched primary care satellite clinic in Al Ain
OFFERING A RESIDENCY PROGRAM

One of Cleveland Clinic Abu Dhabi’s most significant achievements of 2018 was successfully establishing and initiating its residency program, as part of the strategy to transform physician education in the region and boost the number of Emirati physicians practicing in the country.

The addition of residency options was a major step in enabling the hospital to offer a full range of education and development opportunities for caregivers. Residencies provide an opportunity for physicians to specialize in their chosen field of medicine under the supervision and guidance of a fully qualified physician. Upon completing their residency, physicians can practice medicine independently.

Key steps in the process included:

- Launching three new residency programs in internal medicine, general surgery and ophthalmology
- Enforcing a rigorous selection process, which reviewed around 500 applications for the initial eight open positions
- Accepting the first eight UAE national doctors to begin their residencies at Cleveland Clinic Abu Dhabi in September 2018
- Achieving institutional and program accreditation for three residency programs by the Arab Board of Health Specializations
- Receiving institutional accreditation from the Accreditation Council for Graduate Medical Education International LLC (ACGME-I).

During their residencies, the doctors are continually assessed based on the six core competencies set by the ACGME-I. These competencies include medical knowledge, patient care, practice-based learning, professionalism, systems-based practice, interpersonal skills and communication.
Cleveland Clinic Abu Dhabi recorded a number of significant achievements in 2018, as it continued on a path of sustainable development and growth.

**2018 ACHIEVEMENTS**

Cleveland Clinic Abu Dhabi reported strong results from its Emiratization efforts in January, increasing the number of UAE nationals employed by nearly 25% year-on-year. The increase was supported by several clinical partnerships with education establishments, such as Fatima College of Health Sciences, from which it recruited candidates to join the graduate Allied Health & Nursing training program.

**JANUARY**

Cleveland Clinic Abu Dhabi successfully pioneered the practice of robotic hysterectomy surgery in March, allowing the Emirati patient, who was suffering from a debilitating, progressive disease that causes intensive suffering from idiopathic pulmonary fibrosis (IPF), a debilitating, progressive disease that causes extensive scarring of the lungs. Doctors performed the robotic surgery to effectively cure her severe fibroids and remove the uterus of an Emirati patient, hours after her life-changing surgery.

**FEBRUARY**

Physicians at Cleveland Clinic Abu Dhabi created UAE history in February, by performing the nation’s first full liver transplant and first lung transplant, both from deceased donors. Following the pioneering surgeries, the hospital became the first and only facility in the country to have performed deceased donor transplants for four major organs – kidney, heart, liver and lung.

**MARCH**

Surgeons at Cleveland Clinic Abu Dhabi performed the UAE’s first robotic hysterectomy surgery in March, allowing the patient to be up and walking just hours after her life-changing surgery. Doctors performed the robotic surgery to remove the uterus of an Emirati patient, effectively curing her severe fibroids and endometriosis.

**APRIL**

Cleveland Clinic Abu Dhabi successfully pioneered the practice of robotic hysterectomy surgery in March, allowing the Emirati patient, who was suffering from a debilitating, progressive disease that causes extensive scarring of the lungs. The hospital performed the UAE’s first double-lung transplant in June, as part of a multi-organ operation that also included a liver and a kidney transplant. The complex procedure transformed the life of the patient, who was suffering from idiopathic pulmonary fibrosis (IPF), a debilitating, progressive disease that causes extensive scarring of the lungs.

**MAY**

Cleveland Clinic Abu Dhabi’s 40-bed Emergency Department – which operates 24 hours a day, 365 days of the year – began an outreach campaign in May, which would continue to run throughout the year. The campaign would see volunteers participate in activities in major malls, events and community gatherings across Abu Dhabi, educating the community about accident prevention and emergency first aid.

**JUNE**

The hospital performed the UAE’s first double-lung transplant in June, as part of a multi-organ operation that also included a liver and a kidney transplant. The complex procedure transformed the life of the patient, who was suffering from idiopathic pulmonary fibrosis (IPF), a debilitating, progressive disease that causes extensive scarring of the lungs. The innovative treatment had not previously been performed in the United States and has only been conducted in a few medical institutions in Europe.

**JULY**

As part of its ongoing work to improve access for the whole community, the hospital extended the opening hours of a range of outpatient clinics covering the most in-demand subspecialties, including cardiology, internal medicine, gastroenterology, neurology and other services. In addition, the hospital expanded facilities at Cleveland Clinic Abu Dhabi – Al Ain, a facility designed to support the community in the ‘Garden City’ and surrounding areas.

**AUGUST**

The Heart and Vascular Institute was granted a three-year term of accreditation in echocardiography by the Intersocietal Accreditation Commission. The hospital was named as the first World Federation of Neurological Societies training facility in the UAE, and post-graduate fellowships for neurosurgeons were subsequently announced.

**SEPTEMBER**

The first cohort of CCAD-CCF interns completed their year-long internship program in the United States. In the face of a growing need for specialized physicians in the region, Cleveland Clinic Abu Dhabi’s advanced academic programs allow Emirati doctors to specialize closer to home, helping fill the gaps in the UAE’s healthcare sector.

**OCTOBER**

Three living related donor liver transplants, a liver transplant from a deceased donor and a heart transplant took place in the space of one week at Cleveland Clinic Abu Dhabi. In addition, the hospital restructured the Respiratory and Critical Care Institute to create two new Institutes to enable to hospital to better meet the needs of patients. The Allergy and Immunology department was confirmed as an accredited GA2LEN Urticaria Center of Reference and Excellence (UCARE), the only hospital in the UAE to be awarded this accreditation.

**NOVEMBER**

Cleveland Clinic Abu Dhabi hosted a graduation ceremony for 20 multidisciplinary healthcare graduates of the Wateen Program in November, who were the first cohort of trainees to complete their development programs. The Wateen graduate trainee program offers qualified UAE nationals a structured development program to support their first steps as they embark upon clinical and non-clinical careers. In addition, the hospital completed a JCI Extension Survey for its research and transplant program and received JCI Certification for its stroke program during the month.

**DECEMBER**

Cleveland Clinic Abu Dhabi was named as one of the ‘UAE Pioneers.’ His Highness Sheikh Mohammad Bin Rashid Al-Maktoum, Vice-President and Prime Minister of the UAE and Ruler of Dubai, honored the hospital’s achievements during a ceremony held in Abu Dhabi, following the conclusion of the Annual Government Meetings. The UAE Pioneers ceremony coincides with UAE National Day celebrations every year.
**CAREGIVERS**

The total number of nationalities at the hospital is 87.

**Physicians**

In 2018, Cleveland Clinic Abu Dhabi employed a maximum of 346 physicians, an increase of 4% over 2017. 15% of Cleveland Clinic Abu Dhabi physicians have been trained or worked at Cleveland Clinic Foundation, 41% are Arabic speaking.

In support of our programmatic growth and increased patient volumes our total number of caregivers reached 5,198 in 2018, an increase of 20%.

**Emiratization**

Recruiting, developing and retaining talented UAE nationals across the hospital remains a top priority. The proportion of UAE national caregivers within the total employee population reached 19.1% by the end of 2018.

* Emiratization

UAE Nationals

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**Total Caregivers**

In support of our programmatic growth and increased patient volumes our total number of caregivers reached 5,198 in 2018, an increase of 20%.
ACCRREDITATION, CERTIFICATIONS, AWARDS

The following certifications and accreditations were received in 2018:

Department of Health – Abu Dhabi licenses
• DOH license for Executive Health Clinics (January 2018)
• DOH license for Dialysis Unit (March 2018)
• DOH license for Primary Care (December 2018)

Department of Health – Abu Dhabi awards
• Ranked first in large hospital comparison group for DOH overall patient satisfaction survey
• Ranked first in Outpatient and ED satisfaction survey
• Ranked highest in overall Caregiver satisfaction in our peer group of large hospitals
• Physicians ranked among the most satisfied physicians in the Emirate
• Jawda Data Collection Certification (October 2018)

Joint Commission International
• JCI extension survey for research and transplant program (November 2018)
• JCI Certification for Primary Stroke Centers (November 2018)

Radiation Safety
• FANR (recertification August 2018)

Heart & Vascular Institute
• IAC accreditation for echocardiography (August 2018)

Digestive Diseases Institute
• The Simulation Center approved as a Society of American Gastrointestinal Surgeons certified laparoscopic surgery training site and FLS test center (December 2018)
• Digestive Disease Institute was awarded the International Federation for the Surgery of Obesity and Metabolic Disorders Center of Excellence designation (December 2018)

Neurological Institute
• World Federation of Neurosurgical Societies (WFNS) Fellowship Program Accreditation

Medical Subspecialties Institute
• Became an Urticaria Center of Reference and Excellence (UCARE) part of GA²LEN and its affiliates including the European Academy of Allergy and Clinical Immunology (EAACI) (March 2018)

Imaging Institute
• American College of Radiology Accredited Facility
• Computed Tomography American College of Radiology (March 2018)
• Magnetic Resonance Imaging American College of Radiology (February 2018)

Pathology & Laboratory Medicine Institute
• ISO 15189 - Emirates International Accreditation Centre, EIAC (April 2018)
• ISO 22870 - United Kingdom Accreditation Service, UKAS (September 2018)
• College of American Pathologists, CAP Self-Inspection (October 2018)
• AABR accreditation for transfusion services

Operations
• EGBAC - 2018 Best Operations and Maintenance (existing building) in the MENA region (May 2018)
• EGBAC - 2018 Green Healthcare Building of the Year in the MENA region (May 2018)
• HACCP - Hazard Analysis Critical Control Point certification – SGS System certification (recertification March 2018)
• ISO 9001 – Quality Management System – SGS System certification (recertification October 2018)
• ISO 22000 – Food Safety Management System – SGS System certification (recertification December 2018)

RESEARCH AND EDUCATION

Medical Education
• Launched three new residency programs in internal medicine, general surgery, ophthalmology with total 8 UAE national physician residents
• Achieved institutional and program accreditation for three residency programs by the Arab Board of Health Specializations
• Trained 8 UAE national physician interns at Cleveland Clinic Abu Dhabi
• Trained 2 UAE national physician interns and 2 UAE national research fellows at Cleveland Clinic Main Campus in Ohio, US
• Physician interns (class of 2017) matched to their first choice residency programs
• Hosted 26 observeships, 75 clinical electives, and 9 research volunteers in 2018 (16% higher than previous year)
• Hosted the second annual knowledge exchange program with expert Cleveland Clinic Main Campus caregivers from Cardiovascular Medicine, Anesthesiology, Ophthalmology, Neurology, Dermatology, Pathology and Laboratory Medicine, and Clinical Research who visited Cleveland Clinic Abu Dhabi
• Established collaborative initiatives with the Department of Health including physician internship research and reform of the residency match processes
• Held the second annual Cleveland Clinic Lerner College of Medicine (CCLCM) Lecture Series which featured several Cleveland Clinic Abu Dhabi speakers who gave presentations and panel discussions to US medical students at the main campus. The lectures allow students to better understand the system differences between the US and UAE in the areas of healthcare systems, medical education landscape, and Cleveland Clinic Abu Dhabi community impact.

Nursing Education
• A total of 14 post-graduate Doctorate program students with Case Western Reserve University in Cleveland, Ohio
• A total of 30 Master of Science in Nursing students with Royal College of Surgeons in Ireland, Bahrain Campus
• A total of 14 post-graduate Doctorate program students with Case Western Reserve University in Cleveland, Ohio

Medical Education
• Partnership with Department of Education & Knowledge and Ministry of Education to access all private and public schools in Abu Dhabi
• 123 students participated in the Junior Caregiver program.

Research
• 73 research projects approved by the Research Ethics Committee in 2018 (35% higher than 2017)
• Enrolled over 750 subjects in research projects in 2018, 306 (40%) of which are part of local collaborations with New York University Abu Dhabi (NYUAD), Mohammed Bin Rashid University (MBRU), and Zayed University
• There were 200+ academic publications, as well as 350+ scientific presentations given across MENA (65%), North America (16%), Europe (12%) and other regions (7%) in 2018
• 30% of Cleveland Clinic Abu Dhabi physicians hold academic appointments, and the majority (22%) is from Cleveland Clinic Lerner College of Medicine (CCLCM)
INSURANCE PARTNERS

In 2018, Cleveland Clinic Abu Dhabi added three new insurance partners and expanded contracts to cover more lives.

Patients with all levels of Daman Enhanced plans can come to Cleveland Clinic Abu Dhabi for inpatient, same-day procedures and outpatient treatments.

The Department of Health and Prevention – Abu Dhabi has officially designated Cleveland Clinic Abu Dhabi as a Center of Excellence for adult cardiothoracic surgery, chest pain, stroke and STEMI (ST-Elevation Myocardial Infarction). Cleveland Clinic Abu Dhabi works with insurance companies to receive the necessary approvals to treat patients on a direct billing basis for these conditions.

Our services are also available to self-paying patients. For more information, call 800 8 2223 or visit clevelandclinicabudhabi.ae
STAY CONNECTED

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